

OverDrive App Troubleshooting

general troubleshooting

Step 1:

Ensure that all operating system updates have been done

Step 2:

Ensure that all app updates have been done

Step 3:

Ensure device date and time set correctly

Step 4:

Delete app, reboot device then re-install app

error messages

Visit <http://help.overdrive.com> and search using the error message (eg. E_ADEPT_REQUEST_EXPIRED)

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